



West Shore Parks & Recreation welcomes all Crystal Pool patrons.

The Crystal Pool replacement project is underway. The City of Victoria is making changes to passes and memberships. Here is what you need to know.

- **Reciprocal entry:** During the project, your City of Victoria membership will not give you free entry to other recreation centres in the region. You will need to pay a drop-in fee when you visit.
- **Time-based memberships:** All City of Victoria time-based memberships will end by the end of the day on September 25, 2026.
- **Regional passes:** You can keep using your Regional Recreation Pass without interruption.
- **LIFE passes:** If you live in the City of Victoria and have a LIFE Pass, you can keep using your 52 additional drop-in visits at other recreation centres. LIFE program rules still apply. Check that your LIFE and Regional Recreation Passes have valid expiry dates. If either pass needs updating, visit City Hall.
- **Leisure Assistance Passes:** Your Leisure Assistance Pass must have an up-to-date expiry sticker.

For questions about passes, memberships or payments, visit the City of Victoria's temporary office at City Hall. The office is open on Mondays and Wednesdays from 10 a.m. to 3 p.m.

You can also email your general inquiries to recreation@victoria.ca and any LIFE membership questions to LIFEprogram@victoria.ca

For more information about the Crystal Pool closure, visit www.victoria.ca.